Resources and Contacts for dealing with Water Liens, Property Taxes, and other homeownership problems

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| Constituent Services, NYC Public Advocate –  The office serves as a direct link between the electorate and city government, effectively acting as an ombudsman, or "watchdog," for New Yorkers. | [jgonzalez@pubadvocate.nyc.gov](mailto:jgonzalez@pubadvocate.nyc.gov) | 212-669-4892 |
| Office of Taxpayer Advocate –  Advocates for taxpayers in disputes with city agencies | livingstonh@finance.nyc.gov | 212-312-6586 |
| Department of Finance Outreach Office – Community outreach for Department of Finance. | [voyards@finance.nyc.gov](mailto:voyards@finance.nyc.gov)  marini@finance.nyc.gov | 212-602-7004 |
| DEP Ombudsperson Office –  Handles complaints and concerns regarding water bills and other DEP issues. | [ombuds@DEP.nyc.org](mailto:ombuds@DEP.nyc.org) | 719-595-6696, 718-595-6697 |
| Center for New York City Neighborhoods-  Nonprofit that helps homeowners in New York City with mortgage, property tax, and lien problems. | info@cnycn.org | 646-786-0888 |
| Brooklyn Legal Services  Legal Services NYC assists homeowners with answers, legal representation, and other services to prevent home loss. There is no fee for our services. |  | 718-246-3279 |